



## Call Centre Agent

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Salary: £16,000 - £30,000 + OTE

Location: Twickenham

Vacancy: Permanent

Benefits: Company Pension

Crusader is one of the UK's 10 largest accident management companies by size, handling a client base that produces between 50,000 & 60,000 new RTA related claims a year.

Due to our rapid expansion in the market, we are recruiting candidates to join our highly successful team.

### The Role

### Skills

● Taking incoming calls from customers and suppliers.

● Making outgoing customer calls

● Advising client of the best claims solution

● Meeting performance related targets

● Contacting existing customers to offer our aftercare services.

● Candidates should be target motivated and ambitious.

● Excellent communication and customer service skills are a must.

● Basic skills in Microsoft Word and Microsoft Outlook preferred.

● Candidates should be self motivated and enthusiastic working towards realistic and achievable targets.

● Contacting existing customers to offer our aftercare services.

### Training:

Claims experience is not essential as full training will be provided. This is an exciting opportunity with great bonus and career prospects, working in an enjoyable, busy office that works hard to achieve set targets.

### Hours:

37.5 hours per week operating on a 3 shift rotational pattern between the hours of 8.00am & 7.00pm Monday – Friday.

9.00am - 4.00pm on Saturdays on a 1 in 3 basis

**If you are bright, vivacious, and up to the challenges that will come your way, this job is for you! Candidates must be eligible to live and work in the UK.**

Please send your CV to [Vacancies@c-claims.com](mailto:Vacancies@c-claims.com) and in the subject please put "Web07" or post them to

**Natalie Hanson**

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